



# DATWYLER PRODUCTION SYSTEM (DPS)

We are dedicated to achieving the highest quality for our customers in all the products and services we offer throughout the world.



# STABILITY AND STRENGTH



With determination and the spirit of a pioneer, Adolf Dätwyler laid the foundation for the company's success in 1915.

The history of the Datwyler Group has strong roots. Our company was founded on four guiding principles that led our business to success. These principles are entrepreneurship, customer focus, excellence, and respect for others. To ensure that these key success factors will continue to be the driving force of our business, Datwyler established them as official corporate values and presented them to all employees at its 100<sup>th</sup> anniversary in 2015.

These values are the basis of our culture and mindset at any Datwyler location worldwide – in the past, present, and future.

# COMPANY **VALUES**



## WE ARE **ENTREPRENEURS**

We are leaders, not managers

We like fast decisions, we minimize bureaucracy

We are accountable for our results and passionate to deliver

We are competitive and we love to win

We are aware of our personal contribution to the company's success

We reward success



## WE HAVE **RESPECT** FOR OTHERS

We have high integrity and respect our code of conduct

We want to attract the best talent, retain and develop our performing associates

We make our contribution to the team and challenge each other

We seek fact-based and root-caused solutions, not blame

We want to further develop ourselves and are open for constructive criticism



## WE BRING **VALUE** TO OUR CUSTOMERS

Customers are always first

Customer needs drive our innovation

We exceed their expectations regarding quality, on time delivery and value

We focus only on what creates value for our customers



## WE **EXCEL** IN WHAT WE DO

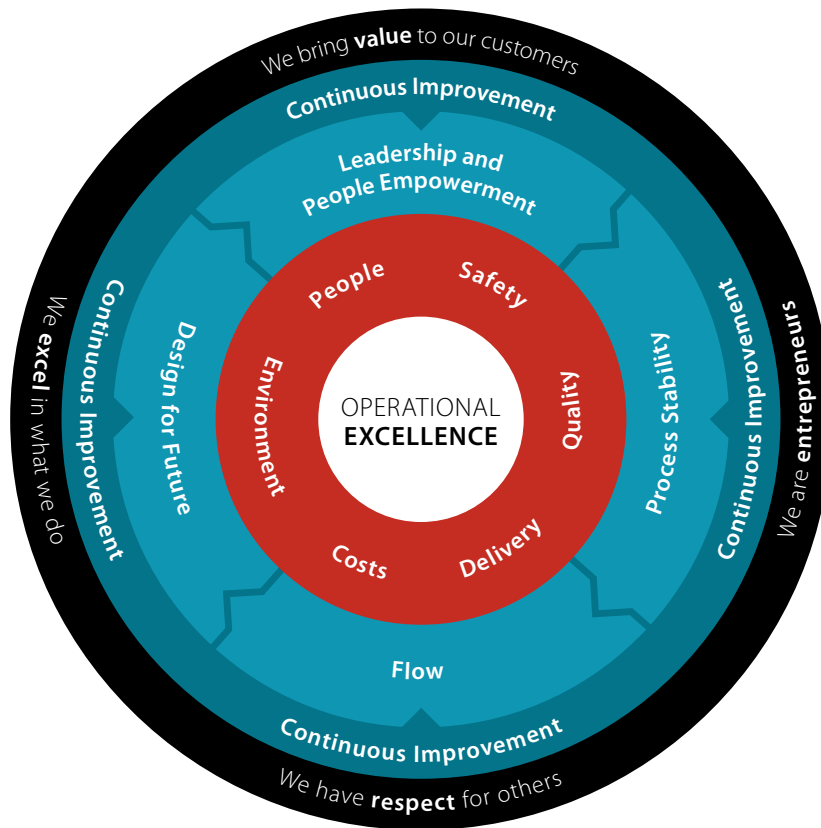
We continuously improve our processes, products and services

We live up to our promises

We eliminate waste in all our processes

We use natural resources in a sustainable way

# DATWYLER PRODUCTION SYSTEM MODEL



The Datwyler Production System has been developed and is based on Datwyler's existing company values and lean principles. Operational excellence is our ultimate goal and consists of six dimensions:

- Safety**

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- Quality**

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- Delivery**

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- Costs**

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- Environment**

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- People**

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The dimensions have a specific meaning to Datwyler as a company, no matter where the site is or the employee is based or at which level they work. To reach this goal, a common philosophy is key.

Synergies need to be created and pursued to drive productivity and efficiency. This will enable Datwyler to achieve not only the goal of operational excellence, but to be further established as a reliable global industrial supplier with future-proof solutions in every segment.

Through the newly established five fundamental elements, those standards have been raised to a new level of importance and will serve as the guiding force for the Production System.

The five fundamental elements consist of:

- Leadership & People Empowerment**

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- Process Stability**

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- Flow**

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- Design for Future**

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- Continuous Improvement**

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All those elements are supported by methods and tools that will be further elaborated upon in this brochure. They are intended to lead all Datwyler employees to having a clear and unified vision of the purpose and goal of the Production System:

Through the implementation of the Production System, Datwyler will continue to be a competitive market player, continuously striving to improve and create benefits for customers, employees, and the environment – with every Datwyler product, in every country.

# SIX DIMENSIONS FOSTER **EXCELLENCE**

The ultimate goal of the Datwyler Production System is to achieve and maintain operational excellence and foster a lean culture. By fully taking advantage of our potential, we advance our leading global position and strengthen our competitive advantage. We strive for operational excellence in everything we do and have defined six dimensions that cover all aspects of our business.



## **SAFETY**

**We ensure a safe workplace.**

We ensure a safe workplace in all our offices and production sites worldwide.



## **QUALITY**

**We have no quality issues.**

We only deliver the highest quality and offer proven solutions. If any of our products should not meet our costumers' expectations, we will immediately investigate the cause of this irregularity.



## **DELIVERY**

**We deliver as promised.**

We strive to avoid any surprises or unexpected difficulties. We deliver products and services as promised – all ordered products, right on time.



## **COSTS**

**We have no waste in our processes.**

By optimizing our business and manufacturing processes as well as our operations processes, we are able to offer the best value at low costs.



## **ENVIRONMENT**

**We protect our environment.**

We are fully aware of the finite nature of our resources and our fragile ecosystem. Therefore, reducing our environmental footprint is one of our top priorities.



## **PEOPLE**

**We have satisfied and empowered people.**

Every successful company is founded on its employees. It is our responsibility to empower them and give them what they need to excel in everything they do.

# OUR FIVE FUNDAMENTAL ELEMENTS

The Datwyler Production System consists of five fundamental elements that build a framework for our ultimate goal – to achieve and maintain operational excellence and foster a lean culture. These elements serve as orientation to all employees worldwide and give guidance when strategic decisions have to be made.



## LEADERSHIP AND PEOPLE **EMPOWERMENT**

is to give direction, inspiration, and power to everyone to achieve operational excellence. At Datwyler, we facilitate the continued learning of our employees and are continuously transforming ourselves. Our roles and responsibilities are clearly defined, and our targets and actions are aligned with a long-term planning perspective. We create transparency, and we lead by example.



## PROCESS **STABILITY**

is to produce consistent results with predictable performance and quality over time. Therefore, we create standard tasks and processes, keep our workplaces safe and efficient, and secure required resources. We pass on only good quality.



## **FLOW**

is to streamline our business and manufacturing processes. This way, we keep things simple, synchronize production, create a continuous flow of items, products and information within a process, and shorten the required production time.



## **DESIGN FOR FUTURE**

is to ensure that everything we invest in improves our current condition and allows us to outperform our competitors. This means that we create efficient factory designs and layouts, provide reliable and future-proof technology and manufacturing processes, while fostering cooperation with employees from different functions and across different sites – all working towards a common goal.



## CONTINUOUS **IMPROVEMENT**

is the driving force behind our success. Our standard improvement method allows us to learn from each other to enhance our products, services, and processes. This will build a culture of ongoing improvement, where everyone, everywhere changes for the better every single day.



THE **DATWYLER PRODUCTION SYSTEM** IS BASED ON LEAN PRINCIPLES, WHICH IS A SYSTEMATIC METHOD FOR THE ELIMINATION OF WASTE WITHIN A MANUFACTURING SYSTEM.

