



QUALITY POLICY



DATWYLER

NO MATTER WHAT
THE FUTURE HOLDS

OUR SEAL OF QUALITY

DEEPLY COMMITTED TO THE FOLLOWING PRINCIPLES, EVERY DATWYLER EMPLOYEE IS DEDICATED TO SUSTAINING **HIGHEST QUALITY** FOR OUR CUSTOMERS: IN ALL THE PRODUCTS AND SERVICES THAT WE OFFER, ALL OVER THE WORLD.

Living a customer-focused culture

We see our customers as first priority. We strive to exceed their expectations, generating long-term partnerships built on trust. We communicate in a consistent, transparent, and reliable way with our customers.

Fostering a quality mind-set

We aim to be a pro-active organisation and use agile and innovative processes while being compliant with relevant regulations and standards. We embed quality principles in our complete value chain.

We encourage cross-functional collaboration and engage everyone to achieve sustainable solutions for our customers.

Improving processes

We are dedicated to continuous improvement in all we do. Our quality management system is supported by digitalisation thus enabling analysis, exchange of knowledge, and standardisation.

We use a risk-based approach and our expertise to meet the changing needs of our customers and other stakeholders and to shape future oriented processes.