

Absences

	Change	2019	2020
Total available working days FTE (TAWD)	-6.9%	1'812'637	1'687'029
Total absences other than vacation days	3.1%	73'244	75'485
Total absences other than vacation days in % of 'TAWD'	0.4%	4.0%	4.5%
— thereof absences due to work related accidents, in days	-13.0%	2'412	2'098
Work related accidents in days per FTE (annual average)	-6.4%	0.35	0.33
— thereof absences due to illness, in days	-6.7%	44'891	41'878
Illness in days per FTE (annual average)	0.5%	6.51	6.54
Absences due to vacation days consumed	-3.3%	117'444	113'520
Absences due to vacation days consumed in % of 'TAWD'	0.2%	6.5%	6.7%

FTE = Full time equivalent TAWD = Total available working days

The information on absences relates to the core business consisting of the Healthcare Solutions and Industrial Solutions business areas, excluding the online distributor Reichelt.